

URGENT: DRUG RECALL

Friday, April 28, 2017

Dear Valued Life-Assist Customer,

According to our records you may have purchased an item that has been recalled by the manufacturer. Please examine your stock to determine if you have the following product, with the affected lot number in your possession.

Dextrose, Infant 2.5 gm, 25%, 10 ml ANSYR™ Syringe

Life-Assist, Inc. Product Code	NDC	Lot #(s)
DR1775-01	0409-1775-10	58382EV*

*lot may be followed by 01 or 02

Reason for Recall:

Hospira, Inc., a Pfizer company, is voluntarily recalling the item and lot referenced above, due to the presence of particulate matter, identified as human hair, found within an internal sample syringe. Please read the enclosed recall notification for further details.

Actions to be taken:

1. **Inspect** you inventory.
2. **Quarantine** any product with the affected lot number.
3. **Complete and Return** the Urgent Drug Recall Reply Form, found on page 3 of the enclosed manufacturer recall notification, to Stericycle via Fax to 1-888-731-7955 or email to Hospira@stericycle.com.
4. **Contact Stericycle** at 1-888-570-1678 to request a return label. Reference Event # 2988.

Credit will be issued to your customer account once Hospira processes your return and issues credit to Life-Assist.

Please contact Life-Assist Customer Service at 800-824-6016 or saleservice@life-assist.com with any questions or concerns.

We apologize for any inconvenience.

